

PATIENT NEWSLETTER

Whooping Cough Vaccine

Whooping cough (pertussis) cases continue to increase and babies who are too young to start their vaccinations are at greatest risk.

Whooping cough can be serious for babies and may lead to complications resulting in hospitalisation and even death. Sadly, between January and April 2024, eight infants died from whooping cough.

If you are pregnant, you can help protect your baby by getting the whooping cough (pertussis) vaccine between 16 and 32 weeks. Getting the whooping cough vaccine whilst pregnant offers very effective protection for new babies.



Patient Participation Group

We would like to know how we can improve our service to you and how you perceive our surgery and staff.

To help us with this, you are invited to join our Patient Participation Group so that you can have your say. We will ask the members of this representative group some questions, such as what you think about our opening times or the quality of the care or service you have received.

Our next meeting will be on the 12th August at 6pm

If you would like to become a member, please contact the practice and ask for your details to be passed along to Allison Fox.

New Starter

We are pleased to announce that Claire Jewell, our new Advanced Practitioner will be joining the practice on the 15th July.



*Kildonan House
Medical Practice*

Feedback

Your feedback is important to us. There are many ways feedback can be passed to us. You can do this in surgery, over the phone, via our practice website or via social media.

Below is some feedback we have received recently:

'This message is to inform you of Sue. Your receptionist who is amazing!! Very cool under pressure and also informative in letting patients know the correct procedures'

'Very helpful both the doctor and the receptionist. Very pleasant and very friendly, always happy to help'

'Your pharmacist was exceedingly helpful'

'I have just seen the absolute loveliest, kindest and most helpful GP. She was friendly, kind and thorough'

Find Us Online



<https://www.kildonanhousemedicalpractice.nhs.uk/>

When We Are Closed

Out of hours service: 0161 763 8940

NHS 111: <https://111.nhs.uk/> or call 111